

Updated 4G Bridge Installation for Customers

- 1) Find the boxed device that was shipped to the store.



- 2) Un-pack the 4g device and its accessories



- 3) Screw on the two antennas you found in the bottom of the box and make sure a SIM card is in the slot between the two antennas



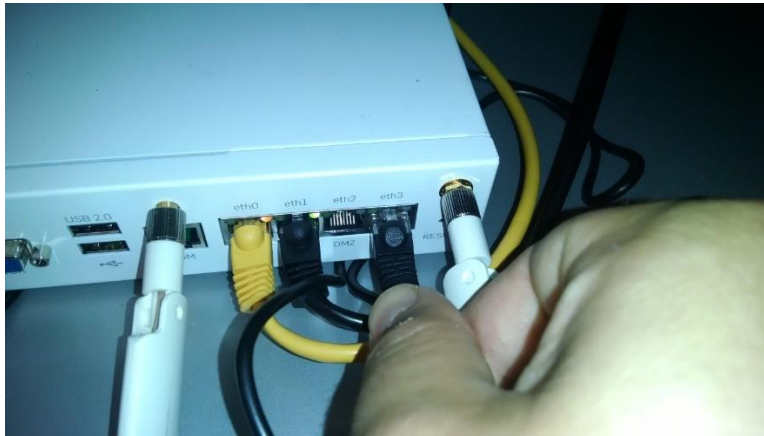
- 4) Plug in the supplied power cord also found in the bottom of the box



- 5) Location of device and patch cables

- a. These devices can technically be placed anywhere in the store that is near an available cat5 jack.
- b. In order to locate these units in the front of the store for better reception, it is imperative that you call tech support (**877-844-5313**), so they can assist in patching it over correctly at the patch panel.
 - i. (For instance: If the jack cover under R1 says "21D" or 21, then whatever is labeled port 21 on the PATCH PANEL will need to be removed from the POS switch and patched to "ETH3" or "HA" port on the Sophos.)
 - ii. There is only one port on the MultiTech 4G bridge, connect this (or the corresponding port on the patch panel if you elected to install it in the front of house) to the "ETH3" or "HA" port on the back of the Sophos.
- c. If this is not necessary to locate these units in the front of the store, then we recommend just using a 5ft cable or whatever you need to get it outside the metal cabinet. A 5ft patch cable has been supplied with the unit.
 - i. Remove the Verizon 4g stick or the dial modem from the USB port on the Sophos if this solution is to be replacing one of those.





- 6) Plug the power cord into an available outlet and the device will begin powering up.
- a. this takes a minute or two
 - b. the "POWER" light on the front of device should show solid green once powering up is complete.



- 7) Once all these steps have been completed, please call tech support to configure and test the 4G bridge at **877-844-5313**.