

## **HEADSET FAQ SHEET:**

### **BLUE/CHROME HEADSETS:**

If customer has **BLUE** headsets and needs to purchase/replace a headset, they must purchase the CHROME. This is because the BLUE runs off an older system that is not HD and Chrome is compatible with the non HD system. *NOTE: we do not carry blue headsets in stock, so only chrome headsets are available for purchase for the non HD system.*

### **BLACK HEADSETS:**

If customer had **BLACK** headsets, then they have the newer system that is HD and can purchase Black Headsets.